

Getting signed up on the Patient Portal

Thank you for your visit to our office recently. We sent an email to you summarizing this visit. Here are some instructions to help you access this information. Feel free to contact us through this secure email system with any questions or concerns you may have. If after following these directions you are having difficulties, please give us a call at 498-2538.

1. Give us your email address. If we don't have your email yet, be sure it is in our system before you leave. On future visits, be sure it is up to date.

2. Check your email. After your visit, we will send you two emails. One will show an email from "donotreply@eyefinityew.com", with a subject of "New records from(Caribou Eyecare, PA)" The other one will have your username and password information. This email will have a link to our portal.

3. Click on the link. Use the link to go directly to the portal, and log in using the information in your email. If you have trouble doing the initial log in, you can call us during regular office hours for help.

4. Let us know what you think. This is all new to us and the healthcare industry. If there is something you like or don't like, we want to hear about it so we can request improvements to the portal. There is a "Send Message" link on the right side of the screen for you to contact us with your feedback or to ask a question about your visit or request a future appointment.

5. Do you prefer this mode of communication? If you are one of those people who does everything with their smart phone, and you prefer getting an email instead of a phone message, let us know and we will communicate this way with you.